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Privacy information

Thank you for your interest in our company. We would like to inform you about the processing of your personal data when you visit our website.

Responsible for the processing of your personal data in connection with the use of this website is Finanz Informatik GmbH & Co. KG (hereinafter referred to as Finanz Informatik).

Theodor-Heuss-Allee 90

D 60486 Frankfurt a.M.

Amtsgericht Frankfurt a.M. HRA 30059

Telephone +49 69 74329-0

email: kontakt@f-i.de

You can contact our data protection officer at the following address:

Finanz Informatik GmbH & Co. KG

Data Protection Officer

Laatzener Str. 5

30539 Hannover

Hannover, Germany

Telephone: +49 511 5102-0

email: datenschutz@f-i.de

If you have any questions about data protection or your rights as a data subject, you can contact our Data Protection Officer directly at any time.

1. Rights of data subjects

You have the right to

withdraw your consent at any time, in accordance with **Art. 7 para. 3 GDPR**. If you withdraw your consent, we will no longer be able to process your data on the basis of that consent in the future;

request information about your personal data processed by us, in accordance with **Art. 15 GDPR**. In particular, you may request information about the purposes of the processing, the category of personal data, the categories of recipients to whom your data have been or will be disclosed, the intended storage period, the existence of a right to rectification, erasure, restriction of processing or objection, the existence of a right to lodge a complaint, the origin of your data if not collected by us, and the existence of automated decision making including profiling and, where applicable, meaningful information about its details;

request the immediate correction of inaccurate or incomplete personal data stored by us, in accordance with **Art. 16 GDPR**;

the erasure of your personal data stored by us, in accordance with **Art. 17 GDPR**, unless the processing is necessary for the exercise of the right to freedom of expression and information, for

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compliance with a legal obligation, for reasons of public interest or for the establishment, exercise or defence of legal claims;

request the restriction of the processing of your personal data, in accordance with **Art. 18 GDPR**, if the accuracy of the data is disputed by you, the processing is unlawful but you refuse to have it deleted, and we no longer need the data, but you need it to establish, exercise or defend legal claims, or you have lodged an objection to the processing pursuant to Art. 21 GDPR;

receive your personal data provided to us in a structured, commonly used and machine-readable format or to request its communication to another controller, in accordance with **Art. 20 GDPR** and

lodge a complaint with a supervisory authority in accordance with **Art. 77 GDPR**. As a general rule, you can contact the supervisory authority of your usual place of residence or work or our head office.

INFORMATION ON YOUR RIGHT TO OBJECT PURSUANT TO ART. 21 GDPR

You have the right to object at any time, on grounds relating to your particular situation, to the processing of personal data concerning you which is based on Article 6(1)(e) of the GDPR (data processing in the public interest) and Article 6(1)(f) of the GDPR (data processing on the basis of a balancing of interests); this also applies to profiling based on this provision within the meaning of Article 4(4) of the GDPR. Where the processing relates to one of these provisions, we will explain this in the relevant section.

If you object, we will no longer process your personal data unless we can demonstrate compelling legitimate grounds for the processing which override your interests, rights and freedoms, or the processing serves the establishment, exercise or defense of legal claims.

If you object to the processing of your data for direct marketing purposes, we will immediately stop the processing. In this case, it is not necessary to specify a particular situation. This also applies to the creation of profiles in connection with such direct marketing.

If you wish to exercise your rights as a data subject, please send an email to the contact details above.

2. Retention period for personal data

Finanz Informatik processes and stores personal data of the data subject only for the time necessary to achieve the purpose of the processing and - where applicable - for the statutory retention periods. Wherever possible, the specific retention period will be indicated in connection with the data processing.

3. Collection and storage of log files

When you visit the Finanz Informatik website, the following data is automatically transmitted to us by your browser and stored in the log files of our server

IP address of the computer you are using
Date and time of access to the website
Internet browser type and version

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Operating system used

Page visited

Previously visited site (referrer ULR)

Amount of data transmitted

This data is transmitted to us and processed by our web server to enable access to and use of our website. Finanz Informatik stores the log files in order to ensure a secure IT infrastructure, to guarantee the functionality of the website, to defend against cyber security attacks and to identify attack patterns. We reserve the right to review the log files retrospectively if there are concrete indications of suspected illegal use. In this case, the log files will also be used to investigate possible violations of the law and, if necessary, to provide law enforcement authorities with the information necessary for prosecution. These data are processed to protect the aforementioned legitimate interests on the basis of a balancing of interests in accordance with Art. 6 para. 1 sentence 1 lit. f GDPR.

The retention period for the above data is generally seven days from the date of collection. In exceptional cases where there is suspicion of unlawful use, the data will be stored until the suspicion has been dispelled.

Finanz Informatik also evaluates this information in anonymous form for statistical purposes and to improve this website or to measure its reach.

4. Subscription to our newsletter

Finanz Informatik regularly informs its customers and business partners about corporate offers by means of a newsletter. You can subscribe to our corporate newsletter on the Finanz Informatik website. If you have expressly consented in accordance with Art. 6 para. 1 sentence 1 lit. a GDPR, we will use the e-mail address provided when ordering the newsletter to send the newsletter. In addition, subscribers to the newsletter may be informed by e-mail if this is necessary for the operation of the newsletter service or a related registration, such as in the case of changes to the newsletter offer or changes to the technical conditions. In the fields without an asterisk, you can voluntarily provide further information that we will use to personalise the newsletter.

When you register for a Finanz Informatik newsletter, for legal reasons we first send you a confirmation email to the email address you have entered for the newsletter. Only then will we be able to send you our newsletter. This confirmation email is used to check whether the owner of the email address has authorised the receipt of the newsletter, the so-called double opt-in procedure. When you register for the newsletter, we also store the IP address assigned by the internet service provider of the computer system used at the time of registration, as well as the date and time of registration. The collection of this data is necessary in order to be able to trace any (possible) misuse of a data subject's email address at a later date and thus serves as a legal protection for the controller. We process these data on the basis of Art. 6 para. 1 sentence 1 lit. f GDPR. We have a legitimate interest in retaining this evidence.

You can unsubscribe from our newsletter at any time using the unsubscribe link in each newsletter. Alternatively, you can unsubscribe directly from our website at any time by following the instructions on the newsletter subscription page. We will treat your unsubscription as a revocation of your consent to receive the newsletter and will immediately block your email address. We will store your withdrawal on

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the basis of Art. 6 para. 1 sentence 1 lit. f GDPR. We have a legitimate interest in being able to prove when we received your withdrawal.

We store the open and click-through rate of links contained in our newsletters in log files. This enables us to carry out statistical analyses using the etracker tool. The IP address is anonymised before the analysis so that no personal data is collected. We carry out the analysis in order to optimise the dispatch of the newsletter and to tailor the content of future newsletters even more closely to the interests of the subscribers. We collect the IP address and immediately anonymise it in accordance with Art. 6 para. 1 sentence 1 lit. f GDPR. We have a legitimate interest in the above-mentioned optimisation of our newsletter distribution.

5. Contact us via the website

You can contact us quickly via our contact form using a secure electronic transmission channel. If you contact us either through the contact form or by other means, such as email, we will store the personal data you provide for as long as is necessary to process your request and for as long as is required by law. The data processing is carried out on the basis of the consent you have given with your request in accordance with Art. 6 para. 1 sentence 1 lit. a GDPR.

If you contact us via the contact form from outside Germany, a security query will be made in which your IP address will be processed. This processing takes place in accordance with Art. 6 para. 1 sentence 1 lit. f GDPR on the basis of our legitimate interest in the proper functioning of our website.

6. Maps from OpenStreetMap

The Finanz Informatik website uses map material from the OpenStreetMap Foundation, for example to make it easier to find our locations. By loading the map material via the Finanz Informatik website, it is ensured that the provider of the map material does not receive any personal data from the users of the website.

7. Address Autocomplete with YellowMap

This website uses the SmartMaps service provided by YellowMap AG, CAS-Weg 1-5, 76131 Karlsruhe. This service allows addresses you type in to be dynamically completed (autocomplete feature). To complete the addresses, YellowMap processes your IP address and other technically necessary data. The collected data is used exclusively for address completion and is deleted after 10 minutes at the latest. No cookies are set.

For more information on the purpose and scope of data collection and its processing by YellowMap, please visit <https://www.smartmaps.net/datenschutz/>.

Data processing is based on Article 6(1), first sentence, letter f of the GDPR, based on our legitimate interest in optimizing our website.

8. Presence on social networks

We maintain social media pages on the Facebook, Instagram, LinkedIn, Xing, YouTube and X platforms and process user data in this context in order to communicate with the users active there or to provide information about Finanz Informatik.

Please note that you visit our social media pages at your own risk, including the use of interactive features. User data may be processed outside the European Union, which may result in risks for you, for example by making it more difficult to enforce user rights. User data is regularly processed within social networks for market research and advertising purposes, for example by creating a profile of user interests based on user behaviour and using it to place targeted advertisements within and outside of social networks. If the user is logged into their account at the time of access, the social network operator may also associate the data with the user's account. The social network operator may also set cookies for processing. Please refer to the privacy notices and other information provided by the operators of the respective social networks for a detailed description of the respective processing and objection possibilities.

If you contact us through a social networking site, we will use the personal information you provide to us to process your request. Your data will be deleted by us once your request has been definitively answered and there is no legal obligation to retain the data, e.g. in the case of subsequent contract processing. The legal basis for this processing of personal data is Art. 6 par. 1 sentence 1 lit. f or lit. b GDPR.

As operators of these pages, we are jointly responsible with the respective network operators.

- Facebook: Meta Platforms Ireland Ltd, Merrion Road, Dublin 4, D04 X2K5 Ireland,
- Instagram: Meta Platforms Ireland Ltd, Merrion Road, Dublin 4, D04 X2K5 Ireland,
- LinkedIn: LinkedIn Ireland Unlimited Company Wilton Place, Dublin 2, Ireland,
- Xing: New Work SE, Am Strandkai 1, 20457 Hamburg, Germany,
- YouTube: Google Ireland Limited, Gordon House, Barrow Street, Dublin 4, Ireland.
- X (formerly Twitter): Twitter International Unlimited Company, One Cumberland Place, Fenian Street, Dublin 2, D02 AX07, Ireland

Responsible in terms of Art. 4 no. 7 GDPR for the collection of data on our social media pages, insofar as these are used to provide us with analysis services. These analytics services provide us with aggregated information about how you interact with our social media pages and their content. We cannot draw any conclusions about a specific person from the information provided to us by the relevant network operator. The statistics (Page Insights) are based on information about the types of content you view or interact with and the actions you take (e.g. content views, time spent viewing, likes, comments), as well as information you provide in your profile and the devices you use.

This data processing is carried out on the basis of our legitimate interests in analysing the effectiveness of our communication and public relations work, and the sale and advertising of our products and services (Art. 6 para. 1, sentence 1, lit. f GDPR). The legal basis may also be the user's consent to the platform operator, in accordance with Art. 6 para. 1 sentence 1 lit. a GDPR.

We have concluded a data protection agreement with the relevant network operators for this data processing. Our joint responsibility is limited to collecting data and transmitting it to the social network operator for the purpose of compiling statistics. Any further processing of the data, particularly the transmission of the data to a group company in the USA, is the sole responsibility of the network operator.

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Facebook/Instagram:

We are jointly responsible with Meta Platforms Ireland Limited (hereinafter referred to as 'Meta'), a subsidiary of Meta Platforms, Inc., which is based in the USA, for collecting data from visitors to our Facebook fan page and our business profile on Instagram. We have concluded a special agreement with Meta regarding the provision of analytics services. This agreement sets out the security requirements that Meta must observe, as well as Meta's commitment to fulfilling the rights of data subjects (including the right to information or erasure).

This agreement, which sets out our mutual obligations, can be found at the following link:
https://www.facebook.com/legal/terms/page_controller_addendum.

You can find the current privacy policy for Meta's products and details of data processing at the following link: <https://www.facebook.com/privacy/policy>.

Further information can be found in the Page Insights data information:
https://www.facebook.com/legal/terms/information_about_page_insights_data.

You can contact Meta's data protection officer via the following contact form:
<https://www.facebook.com/help/contact/540977946302970>.

LinkedIn

LinkedIn is a service provided by LinkedIn Ireland Unlimited Company (hereinafter referred to as "LinkedIn"), a subsidiary of the USA-based LinkedIn Corporation. We are jointly responsible with LinkedIn for collecting data from visitors to our company page on the LinkedIn social network.

Further information on joint control can be found here:
<https://www.linkedin.com/help/linkedin/answer/a1338708?lang=de>

We have entered into a special agreement with LinkedIn regarding page insights, which can be found at the following link: <https://legal.linkedin.com/pages-joint-controller-addendum>.

The current LinkedIn privacy policy with details of data processing is available at the following links:
<https://de.linkedin.com/legal/privacy-policy> and <https://de.linkedin.com/legal/privacy/eu>.

XING

XING is a service provided by New Work SE (hereinafter referred to as 'XING').

The current Xing privacy policy is available at the following link:
<https://privacy.xing.com/de/datenschutzerklaerung/druckversion>.

As part of Xing, we use the Onlyfy application manager to support our personnel search, and we have concluded an agreement with New Work SE on joint responsibility under data protection law:
<https://www.xing.com/terms/onlyfy-one>.

YouTube

YouTube is a service provided by Google Ireland Limited (hereinafter referred to as 'Google'), a subsidiary of Google LLC based in the USA.

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You can find the privacy policy for the YouTube service at <https://policies.google.com/privacy>.

Data protection support can be found at this link:

https://support.google.com/policies/answer/9581826?hl=de&visit_id=638792043156446149-1415673529&rd=1.

X

X is a service provided by Twitter International Unlimited Company, a subsidiary of X Corp., which is based in the USA.

The current privacy policy of the X network can be found at <https://x.com/de/privacy>, along with additional information on data processing: <https://help.x.com/de/rules-and-policies/data-processing-legal-bases>.

You can request information via the X data protection form at <https://help.x.com/de/forms/privacy>.

9. Linking to profiles on social networks

We use social media plugins on the Finanz Informatik website to provide links to our social network profiles. The plugins are integrated via a linked graphic. Only when the user clicks on the graphic are they forwarded to the respective social network's service, and only then is usage data such as your IP address and the date and time you visited a page on our website forwarded to the social network (so-called Shariff solution).

Data processing is carried out to protect our legitimate interest in improving the quality of our website, based on a balancing of interests in accordance with Art. 6 para. 1 sentence 1 lit. f GDPR.

10. Use of etracker to analyse usage data

This website uses the services of etracker GmbH, based in Hamburg, Germany (www.etracker.com), to analyse usage data. We do not use cookies for web analysis by default. You can find a description of the data processing here: <https://www.etracker.com/einwilligungsfrei-und-rechtskonform/>. Any data that could potentially be used to identify an individual, such as IP addresses, logins or device identifiers, is anonymised by etracker as soon as possible on behalf of, and in accordance with the instructions of Finanz Informatik. etracker has been independently audited, certified and awarded a data protection seal of approval (<https://www.eprivacy.eu/kunden/vergebene-siegel/firma/etracker-gmbh/>). Data processing is carried out on the basis of Art. 6 para. 1, sentence 1, lit. f GDPR, due to our legitimate interest in optimising our online offering and website.

You can object to the data processing described above at any time without any adverse consequences for you by clicking on the following sentence.

I object to the processing of my personal data with etracker on this website.

Further information on data protection at etracker can be found at <https://www.etracker.com/datenschutz>.

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11. Data protection for applications and during the application process

On our careers page, you can apply to join Finanz Informatik. In our online portal, we only collect and process the data necessary for the application process. Data processing is carried out in order to take pre-contractual measures with regard to your application, in accordance with Art. 6 para. 1 sentence 1 lit. b GDPR. You can find detailed data protection information on our careers page.

12. SSL encryption

We use state-of-the-art encryption methods (e.g. SSL) via HTTPS to protect the security of your data during transmission.

13. Use of cookies

This website uses cookies. Cookies are small text files that are stored on your device. They make it easier for you to navigate the website and use certain functions. We only use cookies that are necessary for the proper operation of the website, ensuring it is secure and user-friendly. Without these cookies, it may not be possible to use the website, or only to a limited extent.

When you log in to a protected area of our website, a session cookie is set to save your authentication details for the duration of the session. This session ID is automatically deleted when you close your browser.

Cookies beginning with the prefix 'TS' and containing a variable number of additional random letters and numbers are used to ensure the secure operation of the website.

Finanz Informatik sets these cookies on the legal basis of Section 25(2)(2) of the German Telecommunications Digital Services Data Protection Act (TDDSG) and processes the data to safeguard the aforementioned legitimate interests on the basis of a balancing of interests in accordance with Article 6(1)(f) of the General Data Protection Regulation (GDPR). 6(1)(f) GDPR. 1 sentence 1 lit. f GDPR.

14. Amendment of our data protection information

We reserve the right to amend this privacy policy to ensure compliance with current legal requirements, or to reflect changes to data processing in connection with the use of the website www.f-i.de, for example when introducing new services.

Status: 06/2026